

20 Key facts about Nottingham City Council Libraries

1. There are 17 static library service points across the city, as well as a Mobile Library.
2. The service operates a Home Library Service for housebound people. This service is mainly staffed mainly by volunteers.
3. Nottingham City Council Libraries and Nottinghamshire County Council Libraries work in partnership, meaning a customer can borrow or return a book anywhere in the city or county irrespective of where they joined as a member.
4. The Library catalogue is available online, enabling customers to search, reserve items and renew any items they have borrowed. Customers can also ask questions of librarians and pay fees and charges. Over 360,000 people visited our web pages last year and the number is growing each year.
5. Over 66,000 people actively use the library on a regular basis each year.
6. Over 1.2 million visits were made to Nottingham's libraries last year.
7. Nottingham Central Library is the biggest and busiest library in the County, with just over 460,000 visits annually.
8. The service loans around 1 million books every year and over 100,000 audio-visual items.
9. The service stocks over 710,000 books for loan and reference materials.
10. And has a collection of nearly 60,000 CDs, DVDs, talking books and other audio-visual items.
11. Over 60,000 reservations were placed last year. This is a popular service with the numbers of reservations place growing year on year.
12. Library customers made over 330,000 enquiries for information last year
13. There are 192 computers available for public use across the service and in partner organisations such as children's centres.
14. Last year over 205,000 hours of computer use were booked.
15. The service has over 200 electronic resources available for members to use.
16. Last year, more than 2,000 adult events and over 2,500 children's events took place inside libraries, reaching 21,000 adults and 35,000 children.
17. 125 FTE staff are employed by the service.
18. 84% of adults and 85% of child customers are satisfied with the service provided.
19. The service has a Facebook page – look for Nottingham City Council Library and Information Services.

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20. Nottingham City Libraries provides a range of services including:

- reading groups for the Visually Impaired, Asian community and mental health users;
- support for refugee and asylum seekers;
- support for looked after children;
- homework clubs;
- family history research services;
- Big Book Share for prisoners and their families;
- a health information service;
- a business information service;
- reader development including adults with low literacy;
- children's services and activities including Summer Reading Challenge, Chatterbooks, Bookstart and Nottingham Children's Book Award.

Key Library organisations / schemes

Department for Culture, Media and Sport

www.dcms.gov.uk

Museums, Libraries & Archives Council

www.mla.gov.uk

Chartered Institute of Library and Information Professionals

www.cilip.org.uk

Bookstart scheme

www.bookstart.co.uk

The Reading Agency

www.readingagency.org.uk